



FINANCIAL ASSISTANCE PLAIN LANGUAGE SUMMARY

Duncan Regional Hospital is committed to providing emergency or other non-elective medically necessary care to all patients living in our service area. Providing health care to those who cannot afford to pay is part of our mission. You may qualify for free or discounted care based on family size and income, even if you have health insurance.

If you think you may have trouble paying for your health care, please talk with us. When possible, we encourage you to ask for financial help before receiving medical treatment.

What Is Covered? For emergency and other non-elective medically necessary care at Duncan Regional Hospital, we provide free care and financial assistance to eligible patients on a sliding fee scale basis, with discounts ranging from 100 to Medical Allowable rates. Patients eligible for financial assistance will not be charged more than amounts generally billed (AGB) to patients who have insurance.

How to Apply: Any patient may apply to receive financial assistance by submitting an application and providing supporting documentation. If you have questions, need help, or would like to receive an application form or more information, please contact us:

- By telephone: 580-251-8918
- On our website at: www.duncanregional.com/billing-finance
- In person: Patient Accounts Management Department/Central Business Office
- To obtain documents via mail free of charge: Central Business Office, Duncan Regional Hospital, PO Box 2000, Duncan, OK 73534-2000

If English is Not Your First Language: Spanish versions of the application form, financial assistance policy, and this summary, are available upon request.

Other Assistance:

Coverage assistance: You may be eligible for other government programs. We can help you learn whether these programs (including Medicaid) can help cover your medical bills and help you apply for these programs.

Payment plans: Any balance for amounts owed by you is due within 20 days. The balance can be paid in any of the following ways: credit card, payment plan, cash or check. If you need a payment plan, please call 580-251-8918.

Emergency Care: Duncan Regional Hospital has a dedicated emergency department and provides care for emergency medical conditions (as defined by the Emergency Medical Treatment and Labor Act) without discrimination consistent with available capabilities, without regard to whether or not a patient has the ability to pay or is eligible for financial assistance.

Thank you for trusting us with your care.