

## Discrimination is Against the Law

**Duncan Regional Hospital Inc. (and any of its affiliates collectively referred to herein as “DRH”)** complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. DRH does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Duncan Regional Hospital:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Doug Volinski, Vice President and Chief Financial Officer, Civil Rights Coordinator.

If you believe that Duncan Regional Hospital has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Doug Volinski, Vice President and Chief Financial Officer, Civil Rights Coordinator, 1407 N. Whisenant Dr., Duncan, OK 73533, 1-580-251-8555 (Phone), 1-580-251-8559 (Fax), Email: [doug.volinski@duncanregional.com](mailto:doug.volinski@duncanregional.com).

You can file a grievance in person or by mail, fax, email, or call the Compliance Hotline at 1-877-874-8413. If you need help filing a grievance, Doug Volinski, Vice President and Chief Financial Officer, Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are also available at <http://www.hhs.gov/ocr/office/file/index.html>

English	If you speak English, language assistance services, free of charge, are available to you. Call 1-580-252-5300. (TTY: 1-580-251-8418)
Español (Spanish)	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-580-252-5300 (TTY: 1-580-251-8418).
Tiếng Việt (Vietnamese)	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-580-252-5300 (TTY: 1-580-251-8418).
繁體中文 (Chinese)	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-580-252-5300 (TTY：1-580-251-8418)。
한국어 (Korean)	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-580-252-5300 (TTY: 1-580-251-8418)번으로 전화해 주십시오.
Deutsch (German)	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-580-252-5300 (TTY: 1-580-251-8418).
العربية (Arabic)	1-580-251-8418 (والبرقم هاتف رقم) 1-580-252-5300 برقم اتصل. بالمجان لك تتوافر اللغوية المساعدة خدمات فان اللغة، اذكر تتحدث كنت إذا: ملحوظة
မြန်မာစာ (Burmese)	သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-580-252-5300 (TTY: 1-580-251-8418) သို့ ခေါ်ဆိုပါ။
Hmoob (Hmong)	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-580-252-5300 (TTY: 1-580-251-8418).
TAGALOG	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-580-252-5300 (TTY: 1-580-251-8418).
Français (French)	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-580-252-5300 (TTY : 1-580-251-8418).
ພາສາລາວ (Laotian)	ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-580-252-5300 (TTY: 1-580-251-8418).
ภาษาไทย (Thai)	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-580-252-5300 (TTY: 1-580-251-8418).
اُردُو (Urdu)	1-580-252-5300 (TTY: 1-580-251-8418) کریں کال۔ ہیں دستیاب میں مفت خدمات کی مدد کی زبان کو آپ تو ہیں، بولتے اردو آپ اگر: خبردار
tsalagi gawonihisdi (Cherokee)	Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1-855-350-7840 PIN:8001169 (TTY: 1-580-251-8418)
فارسی (Farsi)	بگیرید تماس (1-580-251-8418) (TTY: 1-580-252-5300) با. باشد می فراهم شما برای رایگان بصورت زبانی تسهیلات کنید، می گفتگو فارسی زبان به اگر: توجه